



**ZIYA**

Concept



The wood is a natural material with a high aesthetic value. The most beautiful thing about this material is that each piece is unique. To preserve the natural beauty of wood and to ensure its maximum durability, it is important to select the most appropriate products and avoid chemicals concerning the wood treatment.

However, since wood is a natural material, the appearance of wood will continue to change over time and its natural look will be highlighted.

The non-uniformity concerning the design as well as the existence of small defects in wood should be considered as a wood quality characteristic. The wood cracks or fissures, the presence of different wood grades, do-knots, wood grains and burn marks are elements which witness and ensure the uniqueness and authenticity of wood pieces. Over time, due to direct sunlight exposure, storms or heat sources, we witness a slight wood discoloration. Therefore, you shouldn't use sharp metal objects because these objects can damage the wood surfaces.

#### MAINTENANCE:

Wipe the surface with a soft dry cloth. Avoid the use of brushes because these tools can damage the wood surface. If the surface has stains, we recommend using water with soap. A mild cleansing agent may be used. Add the agent on the surface, rinse and wipe immediately with a soft cloth. Avoid using alcohol, acetone, trichloroethylene and abrasive cleaning agents.

#### WARRANTY

The Warranty Certificate applies to all Ziya Concept products. It is valid when there are defective products or when the objective descriptions and the quality criteria don't correspond with those performed by the seller or the producer. The warranty applies to the product during two years for the final consumer and one year for companies after delivery. The warranty is provided at the time of sale and it is valid only in the presence of data and signature/stamp of the seller and information about the delivery. The warranty is valid only for defects of conformity verified at the delivery time, excluding other type of defect, if these are not objectively recognized. The following aspects are also excluded from the Certificate of Warranty: transport damage, defects or degradation products resulting from inappropriate use or storage in the warehouse or distributor, failure and deterioration of use, scratches and abrasions, blemishes, exposure to water, direct sunlight, excessive heat or cold, vandalism, misuse, misapplication and or misuse of the products. The products made from materials supplied by the customer as well as the products manipulated/repared without Ziya Concept's written permission are excluded from warranty.